

GP PATIENT SURVEY

The following questions were asked at the end of the online survey only.

Some questions about you

64 Which of the following best describes your vaping habits?

- ☐ Never vaped
☐ Former vaper
☐ Occasional vaper
☐ Regular vaper

Accessible information

The next few questions are about communication and getting information from healthcare professionals in a way you can understand.

For example, you may need help if you are:

- a person with a learning disability
- deaf
- blind, or
- have hearing or sight loss.

65 Do you find it difficult to see, hear, speak, read or understand what is being said to you?

- ☐ Yes → Go to 66
☐ No
☐ I don't know
☐ I would prefer not to say

Go to Recontact

66 Have you been asked by someone who works at your GP practice about how you prefer to be given information or communicate?

For example, you may need information in a different format, such as the following.



Easy read



Audio



British Sign Language



Large print



Braille



Letter, email or text

- ☐ Yes → Go to 67
☐ No → Go to Recontact
☐ I can't remember → Go to Recontact

67 Did your GP or practice make a record in your medical notes of how you want to be given information or communicate?

- ☐ Yes
☐ No
☐ I don't know

68 How often do you get the help you want from staff at your GP practice to communicate and understand the information you are given?

- ☐ Always or almost always
☐ A lot of the time
☐ Sometimes
☐ Never or almost never
☐ I can't remember

Recontact – Carers only

Thank you for taking part in this survey. Your feedback will help improve GP practices and local health services.

Earlier in the survey you said that you look after, help or support someone because they have a long-term physical or mental health condition or illness, or problems related to old age.

The Office for National Statistics (ONS) are doing some research about carers and may want to speak to you about your experiences.

If you say 'yes', we will share your name and contact details (mobile number and email address) with the ONS so that they can contact you to tell you what this research is about and what taking part involves. Agreeing to be contacted does not mean you have to take part.

69 Do you give your permission for the ONS to contact you in the next two years? Do

- ☐ Yes, I am happy to be contacted by the Office for National Statistics about this research
- ☐ No, I would not like to be contacted by the Office for National Statistics about this research

Recontact – asked to all (including Carers)

NHS England may want to contact people who have taken part in this survey to find out more about their specific healthcare experiences. For example, they may want to speak to unpaid carers, people who had an online GP practice appointment or people who couldn't get an NHS dental appointment.

If you say 'yes', you agree to be contacted about follow-up surveys or research to help improve health and care services. NHS England, or an organisation working on their behalf, will contact you to tell you what this research is about and what taking part involves. Agreeing to be contacted does not mean you have to take part.

If you say 'no', you will not be contacted about any follow-up research to this survey. We will delete your contact details and NHS number in line with our privacy policy. For more information, please visit www.gp-patient.co.uk/confidentiality.

70 Do you give your permission for NHS England to contact you in the next two years to tell you about other surveys or research, based on your answers to this survey?

- ☐ Yes, I am happy for my answers to be linked to my contact details and to be contacted in the future
- ☐ No, I would not like to be contacted again about any follow-up research to this survey